

ADA (Americans with Disabilities Act) Compliance Policy

Section 1: Purpose

No individual with a disability shall be excluded from participation in, or be denied the benefits of, the services, programs, or materials of the library, or be subjected to discrimination by the Garden City Public Library.

Section 2: Accessibility

The Library has taken steps to ensure, to the extent financially and administratively possible within the library's available resources, that the library services, programs, and materials, are accessible to all library patrons, including individuals with disabilities. If you, or the person you are accompanying, has a disability and requires the assistance of a librarian, please notify the Librarian on duty.

Section 3: Access to Policy

A written copy of this policy may be requested, and if a person with visual impairment inquires about the library's service, staff can offer to read the Policy Statement on Library Service in Compliance with ADA.

Section 4: Assistance

Assistance may include: The library attempts to select appropriate materials which may be in audio or print format.

- The library selects, when available, DVDs that are closed-captioned.
- The library accepts phone calls through a hearing assist operator.
- The staff reaches and retrieves any and all materials which are inaccessible to wheelchair users or others with mobility impairments. Staff will not touch or move wheelchairs without permission from the patron. If requested, staff holds doors open for wheelchair users.
- Clear, readable signage indicates access routes.
- The library attempts to select materials which are understood at appropriate levels of comprehension. Youth oriented materials are available in the same formats.
- Staff is available to communicate via writing.
- Staff is available to assist with the online catalog.

Despite our best efforts, not all library materials may be available in accessible formats, and not every library program can be made accessible to every disabled patron without fundamentally altering the nature of the activity or program. However, the library does make every effort to provide assistance to individuals with disabilities. Upon request by the individual with disability, the library can direct them to the following specialty library:

Wayne County Library for the Blind and Physically Handicapped (www.wayneregional.lib.mi.us)